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Classification	External	
Attn	Eutelsat OneWeb & Distribution Partners	
Related Products	Flat Panel Enterprise & Compact Series	
Subject	Flat Panel Compact Series Software Release Bulletin (i-ESA_2.0.6.1)	

Dear valued customers,

The Release Bulletin includes details regarding the latest software bundle, i-ESA_2.0.6.1 for the Intellian's Flat Panel Series.

1. Software Release Summary

Software Release i-ESA_2.0.6.1 is now available for use with Intellian's Compact and Enterprise Series User Terminals, supporting land fixed, maritime and land mobile applications. This release brings significant performance improvements to the flat panel user terminals. Prior to applying this software bundle, please follow the instructions outlined in this document.

1.1 Software Release Details

Table 1.0

S/W Bundle File Name	Bundle Version
i-ESA_2.0.6.1_CNX-WIFI.tar.gz	
i-ESA_2.0.6.1_CNX-MOBILITY.tar.gz	
i-ESA_2.0.6.1_CNX-RACK.tar.gz	I-ESA_2.0.6.1
i-ESA_2.0.6.1_CNX-BB.tar.gz	

Table 1.1

UT Component	Version	LUI Version Display
Antenna Interface Module	1.0.1.182	Antenna>Software Version
SSM BSP	6.1.10	Diagnostics>UT Status>Current Linux BSP Version
SSM Application	6.1.47	Diagnostics>UT Status>SSM Software Version
Modem	4.1.3	Modem>Modem Info>About This Modem>Current Software Version
FTM	1.22	Modem>GNSS Statistics> GNSS Receiver Info>Software Version
KIM	2.4.1	Antenna>Software Version

Table 1.2

CNX Component	Version	LUI Version Display
CNX-WIFI	420.204.1.028	
CNX-Mobility	434.204.1.026	Diagnostics>UT Status>CNX Software
CNX-Rack	0.2.11	Version (current)
CNX-BB	0.0.0	

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1.2 Software Changes

Component	Title	Summary
	IUI-95	Short outages caused by spurious velocity while UT was stationary have been resolved.
AIM	IUI-108	Improved UT stability and performance for Maritime applications, where outages occurred when the vessel was anchored or docked.
	OWIT-2115/ OWIT-2134	Implemented an automatic recovery mechanism for outages caused by MDM error related to tracking satellites below MEA.
	Tracking	Improved tracking performance in low or slow-motion movement conditions.
UT	Configuration	The CNX component will be set to 'managed' after the upgrade to i-ESA_2.0.6.1, allowing future updates of CNX software via DH bundle update.

1.3 Known Issues

Component	Title	Summary	
	IUI-18	Missing gain updates may result in minimal latency / jitter spikes. No intervention required. UT will recover on its own.	
AIM	IUI-65	Occasional <i>modem_timing_error_detected</i> faults observed during warm-start resulting in seconds of delay in acquisition. No intervention required. UT will recover on its own.	
	IUI-99	UT Software upgrade fails occasionally on first attempt and upgrade may require another attempt. Issue occurs rarely and UT will recover from failure and will stay online.	
CNX	IUI-111	CNX does not provide support for setting non-default SSM IP. This does not have any operation impact except that CNX is unable to send events and poll for connection status.	
	OWIT-1890/ OWIT-775	MDM resets due to csi_internal_error will cause a service outage of 30-45 seconds. No intervention required. UT will recover on its own.	
SSM / MDM	OWIT-1676/ OWIT-2131	On very rare occasions,modem_ephemeris_info_is_missing_or_corrupted may occur and result in service outage. Ephemeris must be loaded to the UT to recover from the problem.	
	OWIT-2117	On very rare occasions, if all bundle downloads from DH attempts fail, it results in UT losing all configuration and loss of service. Recovery requires LUI bundle update to restore the cfg files and restore service.	



2. Preparing the User Terminal for an OTA Software Bundle Update

It is recommended that software updates for all Eutelsat OneWeb User terminals are performed from Device Hub via the Over-the-Air process.

2.1 Determine if a Transition Bundle is required

When initiating an OTA upgrade, Device Hub will display ONLY the software bundles that are required for the user terminal being updated. For Device Hub, a minimum version of 2.0.0.9 is required due to compat matrix req of ssmv2_6. Therefore, if you were running 2.0.0.9T, you would have to upgrade one more time to 2.0.0.9 or greater before going to 2.0.6.1.

If it is determined that the user terminal requires a Transition Bundle (i-ESA_2.0.0.9T) in order to ensure a successful update to the latest available software bundle, it will be visible in the drop down selection on Device Hub.

The LUI may also be used to determine if a transition bundle is required. See Section 3 for more details.

2.2 Loading the Ephemeris File

In the case of new installations or updating user terminals that have not come online in over 30 days, the Ephemeris File may require updating. Ephemeris Data contains current information about the orbits of the satellites in the Eutelsat OneWeb constellation. The User Terminal uses ephemeris data to determine the positions of the satellites in the sky at any given time.

If updating the Ephemeris file is required, the following steps should be followed to complete the commissioning process and allow the UT to connect to the Eutelsat OneWeb network:

- 1) From a web browser, navigate to https://ephemeris.oneweb.net/ltef/
- 2) Select the Itef.csv file to download.
- 3) Go to the LUI main page and select Install from the menu.
- 4) Select the Next button skip to the step where you can upload the Ephemeris Data.
- 5) Select the **Browse** button on the Upload Ephemeris page.

18%		
Auto Advance is OFF		Start Over Back Next
Upload Ephemeris Data		
Upload	Browse	

- 6) Select the Itef.csv file and click Open.
- 7) Select the Upload button.
- 8) When the upload has completed, a message will display that Ephemeris file uploaded.
- 9) The UT is now ready to go OTA.

18% Auto Advance is OFF		Start Over Back Next
Upload Ephemeris Data Itef.csv	Browse	
Ephemeris file uploaded and Modem/Antenna have been reset. Cli	ck on Next to continue	
Upload		



3. Performing a Local Bundle Upgrade

The software bundle on the user terminal may also be updated using the Local User Interface (LUI). This process is recommended for recovery purposes only. It can also be followed for new installations if desired.

1. Go to the LUI main page (192.169.100.1) and select Install from the top menu. Select the Start Installation button on the Begin Your Installation page

0%	
Auto Advance is OFF	Start Over Back Next
Begin Your Installation	
Your device has not been installed yet. Click the button below to start installation	
Start Installation	

2. The Current Software Bundle Versions will display. If the SSM version is older than 5.0.65 then a Transition Bundle is required.

OneWeb en-US Home Install Antenn	a Modem Network Diagnostics Managemen	nt Auto-Refresh 0 ~ O
17%)
Auto Advance is OFF		Start Over Back Next
Upload Software Bundle		
	Current Software Bundle Versions	
AIM 1.0.1.182	MDM "Ver";"4.1.3"	SSM SSMv2 <mark>6.1.35</mark>
		Browse
Upload		

- Select the desired file using the Browse button and then select the Upload button on the Upload Software Bundle page.
 i. The Transition Bundle is available here: <u>i-ESA_2.0.0.9T</u>.
 - ii. Prior to selecting the i-ESA_2.0.6.1 bundle, ensure you have selected the appropriate release based on the CNX version.
- 4. Verify the New Software Bundle Versions, and to continue to the software installation, select Yes.

Upload Software Bundle		
Current Software Bundle Versions		
AIM SSM 1.0.1.114 SSMv2_6.1.35		
New Software Bundle Versions		
AIM \$\$\$M 1.0.1.129 \$\$M+02_61.35		
Are you sure you want to replace the existing software?		
Ye	s No	

- 5. The screen will display the progress of the update and application of new software.
- 6. Once the software has been updated, a "Software has been updated!" message will display. The system will automatically reboot. The page will automatically refresh, when complete.



CNX-WIFI New Modes of Operation 4.

In the software bundle i-ESA_2.0.5.0 for the Compact Series and i-ESA_2.0.5.1 for the Enterprise Series, Intellian introduced a new firmware update for the CNX-WIFI. This same firmware version is included in i-ESA_2.0.6.1_CNX-WIFI, for partners that either have not updated their UTs or their CNX-WIFIs to the previous version.

Firmware version 420.204.1.028 delivers new modes of operation to CNX-WIFI users, including:

- WiFi Router mode .
- Switch / AP mode
- Single Port mode •
- Multi-APN Router mode •
- Multi-APN Switch mode •

After performing an upgrade of the CNX-WIFI, the new mode of operation will be reflected as Switch / AP mode. The CNX-WIFI will continue to operate as before, and no human intervention is required. For more details regarding the new modes of operation, refer to the Compact Series or Enterprise Series User Guides.

4.1 Upgrading the CNX-WIFI

To determine the software version on the CNX-WIFI, log into the CNX-WIFI LUI (192.168.100.3) by using the default username "root" and password "admin".

Intellian	
Authorization Required Please enter your usemanne and password.	
Usemane	root or user
Password	
E Login 🗧 Reset	

From the Status page, determine the current release on the CNX-WIFI.

Intellian	Status	System	Network	Logout
Status				
System				
Model	Model			FI
Firmware Version			420.204	1-022
Kernel Version			4.4.60	
Local Time			Wed Au	g 21 04:58:48 2024
Uptime			0h 3m 3	5
Load Average			1.67, 0.0	38, 0.35

To update the CNX-WIFI firmware locally, follow the below steps.

1. From the System menu, select Backup / Flash Firmware.

Intellian sus	System Network Logout
Status	Administration TR-009
System	Backup / Flash
Model	Firmware
Firmware Version	420 204 1-022
Kernel Version	4.4.90
Local Time	Wed Aug 21 05:01:29 2024
Uptime	Dh Smi 14s
Load Average	1.31, 1.12, 0.67

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- 2. Go to the Flash new firmware image section and select the Choose File button to get the appropriate file.
- 3. The file name will display next to the Choose File button. CNX-WIFI v28 is available here.

Flash operations		
Actions		
Backup / Restore		
Click "Generate archive" to down squashfu insign()	load a lar archive of the surrent cord	paration files. To reset the formular to its initial state, click "Perform reset" (only presidile with
Download backup	Conside active	
Read to defaults	 Perform reset. 	
To waters configuration flow, yo	can aplased a previously generated t	ackup archive here.
Restore Lashup	Choose Fig. No lie chosen	Upload archive
Flash new firmware in	nage	
Upload a synappede compatible compatible formance (mapp)	image have to replace the running to	mare. Deck Yeep settings' to retain the current configuration (requires an Operhitt
Keep settings		
Inspi	(Choose File) No Tie choose	Fash image

4. Select the **Flash image** button to begin the upgrade.

Flash new firmware in	Flash new firmware image						
Upload a sysupgrade-compatible image here to replace the running firmware. Check "Keep settings" to retain the current configuration (requires an OpenWrt compatible firmware image).							
Keep settings:	0						
Image:	Choose File No file chosen						

5. The Flash Firmware - Verify page displays with the file information. Select the Proceed button.

	Intellian	Status	System	Network	Logout					
T	Flash Firmwa he flash image was upice lick: "Proceed" below to st Checksum: 643e8460 Size: 45.23 MB Configuration files with	re - Ve ded. Below tart the flash Globoobee be kept.	is the check h procedure.	sum and file i	size listed, com	pare them with t	he original file to e	ensure data integri	ty.	
									Cancel	Proceed

6. The System Flashing screen will display while the updates are being done.



7. Once the update is complete, log back into the system and verify that the software has been updated on the **Status** page.

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Contact Information

If any issues or difficulties are encountered during this process, please submit a ticket to <u>support@intelliantech.com</u> for assistance.

Please contact your regional product management team, if you have any questions or require any additional information regarding this document.

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Appendix. Revision History

Version	Component	Item	Description				
			Short outages caused by spurious velocity while UT was stationary, have				
		101-95	been resolved.				
		IUI-108	Improved UT stability and performance for Maritime applications, where				
		OWIT-2115/	Users will no longer experience disruptions by implementing an automatic				
2061	AIM	OWIT-2134	recovery mechanism for outages previously caused by MDM errors				
2.0.0.1		Trocking	Improved tracking performance in low or slow-motion movement				
		Паскіну	Conditions.				
	UT	Configuration	i-ESA 2.0.6.1, eliminating the need of manual configuration.				
		11 11-75	New CNX-WIFI firmware enables new modes of operation, including router				
	CNX	101-75	mode and multi-apn support.				
		IUI-36	Resolved GNSS uninitialized issue.				
		IUI-44	Resolved blockage zone issue ensuring Tx Mute automatically enables.				
		IUI-57	Modem reset issue resolved that was causing 2 ~ 3 minutes of outage.				
			Addressed SINR drops due to incorrect motion detection during slow				
		IUI-62	motion, which resulted in intermittent connection.				
			Addressed high HARQ retransmissions due to fluctuating SNR which				
		IUI-63	resulted in lower throughput.				
		IUI-64	Resolved performance issues noticed at GEO arc.				
			Addressed timing error issue that caused up to a minute of outage.				
			Resolved timing error associated with KIM				
		101-66					
2.0.5.0 /		IUI-76	Updated velocity config inaccuracy in Kivi				
2.0.5.1	AIM	IUI-77	return SNR.				
			Undated IIII to support user configurable R-GNSS setting				
		101-78	Auto-detect support for R-GNSS support.				
		101-79					
		IUI-81	Optimized AIM log download speed.				
		IUI-83	Improvement to internal GNSS performance.				
		IUI-84	Auto retry when 25 MHz PLL is not locked				
		IUI-89	Resolved issue of delayed KIM convergence by presence of too many				
			Blockage Configuration Support added to LUI				
		101-90	Resolved issue where UT was detecting false motion				
		101-91	Resolved consecutive outages caused from aim hw fault				
		101-94	Resolved prolonged outages caused by timing / synchronization issue				
		IUI-96					
		IUI-56	Enablement of 40Hz beam forming to optimize mobility performance.				
	AIM	IUI-63	OW11Fx RTN SNR fluctuation causes high HARQ retransmissions and lower throughput.				
2021		IUI-62	SINR drops due to incorrect motion detection during slow motion. When				
2.0.2.1		II II-64	Improved tracking and performance in the GEO arch region				
		IUI-44	Blockage zone detected and Tx Mute is automatically enabled upon entrance				
		Improvements	Stability improvements to KIM				

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	·	IUI-36	Resolved the need for a power cycle due to a GNSS uninitialized issue		
		IUI-45	Resolved update failure of KIM GPX during bundle update		
	IUI-48	Corrected the version string of CNX WiFi			
		IUI-51	Resolved incorrect motion calculation which resulted in UT losing network acquisition		
		IUI-52	Timing messages does not increment in time.		
2.0.2.0	AIM	IUI-53	Improved time it takes to download AIM log		
		IUI-54	COTP improvements that caused mis-pointing		
		KIM	GPS CN0 updates before 3D fix		
		Improvements	Optimized baseline constraints to improved convergence time		
			Improved false detection of GPX GNSS receiver		
			Optimized compass tuning to improve convergence stability		
		IUI-4	MDM resets due to TOD Sync lost		
		IUI-23	Erroneous status from UCM/DCM causing unnecessary soft resets in OW11Fx series		
		IUI-25	Delay in the tune activation time		
		IUI-26	RCMB task is scheduling delays, causing occasional tune activation error		
		IUI-29	SPI beam resets due to an unknown reason		
		IUI-30	SPI beam module crash		
		IUI-47	Stop TN calibration upon motion detection and KIM convergence		
		ESA1W-5089	HD Spibeam not allowing beamforming when missing ConfigSet from aim_manager		
	AIM	ESA1W-5135	Remove RCM TX_ON always ON from release		
2.0.0.9		ESA1W-5119	VAIC low power mode for TX did not set complete.		
		Auto Recovery	Added auto-recovery for invalid/missing time_sync messages from SSM		
		Improved motion	Improved motion detection on non-stationary models		
		Handover improvements	Fixed SINR drops during hard handovers		
		Beamforming improvements	Optimized 50Hz beamforming		
		YAW fixes	Fixed YAW drifting issue on stationary models.		
		GPX stability	Added a new cltool to fix GPX update failures.		
		GPX issue	Fixed GPX version parsing issues		
		Tilt Calibration improvements	Improved tilt calibration to avoid SINR drops during motion changes.		
	MDM	Mobility Support	Half Duplex mobility support		
2.0.0.7	АІМ	IUI-25	Delay in the tune activation time		
	, (IIV)	IUI-30	SPI beam module crash		
		IUI-23	Erroneous status from UCM/DCM causing unnecessary soft reset		
1.0.0.10	AIM	IUI-36	Fix for Fx/Hx GNSS uninitialized issue		
		IUI-34	Fix for Fx throughput issue with better program track ability		
		IUI-32	Fix for Fx pwr per RB variation (Power Headroom)		

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		IUI-31	Fix for Fx potential ConScan issue (RSRP,RSSI, SINR, Path loss Spikiness)
		IUI-29	Fix for Fx SPI beam resets due to unknown reason
		IUI-26	Fix for RCMB task scheduling delays cause occasional tune activation errors
		IUI-4	Fix for MDM resets due to KIM time being stuck causing ToD sync lost
1.0.0.7	AIM	IUI-27	Auto configuration error for mobility
		IUI-1	SINR degradation for first beam at handover potentially impacting throughput
		IUI-2	The iESA software bundle is too large impacting OTA upgrade
		IUI-3	Sudden drift in motion when vehicle is parked causes outage on Mobile UT
1.0.0.6	AIM	IUI-6	Constant GNSS error messages observed although they are cleared shortly, potentially impacting UT stability
		IUI-7	Multiple unexpected MDM resets observed impacting UT stability
		IUI-12	Incorrect AIM outage times observed (iESA99 vs iESA98)
		IUI-13	CNX-WIFI goes into non-responsive state
		IUI-14	Increased EIRP should be set to 0